

Student's Book Audioscript

Unit 5

Page 55, Exercise C

Speaker One [U.S. regional]

Oh, my gosh. My parents are coming in a half hour and I don't have enough clean dishes for all of us at the table. The machine is on the blink. Can you wash some by hand?

Speaker Two [Japanese]

Ah. It's like an oven outside and it's so nice and cool in here! And what a small machine. What brand is it?

Speaker Three

I need to heat up this coffee. How many seconds should I give it?

Speaker Four

Matt! What happened? Everything is warm in this thing. Just look at this ice cream! Did you leave the door open?

Speaker Five [Portuguese]

Am I doing something wrong? Taste this! It tastes like water. And why isn't it hot . . . or black!?

Speaker Six

That shirt looks so nice and clean. All the chocolate is gone. That machine is absolutely top notch!

Speaker Seven [Spanish]

Whew! It's hot today! Let's make a nice cool drink. What do you think? I'll just put some sugar, lemon juice, and ice in this thing. It'll be ready in an instant!

Speaker Eight [U.S. regional]

Oh, no! Look at the time. Your parents are coming in fifteen minutes. I can make a soup really fast. Can you get that thing out of the closet for me? It makes a nice soup in a half hour. A regular pot takes all day.

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Page 57, Listening Comprehension

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Page 58, Listening Comprehension

Conversation One [B = Spanish]

A: Front desk.

B: This is Mr. Ramos. There’s a serious problem with my room.

A: I’m sorry to hear that. What is it?

B: It’s the toilet. It won’t stop flushing.

A: It won’t STOP flushing?

B: Yes, that’s right. And it’s making a lot of noise.

A: Any other problems, Mr. Ramos?

B: Actually, yes. The TV won’t turn on.

A: Oh, my goodness. What room are you in?

B: Uh . . . 203.

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Conversation Two [A = Arabic]

A: Front desk. This is Ahmed.

B: Yes. This is Mrs. Johnson in 732. I have an emergency.

A: What kind of emergency?

B: It's the sink in the bathroom. It's clogged and there's water all over the floor. And that's not all. The hair dryer won't turn on.

A: I'm so sorry. Don't worry, Mrs. Johnson. I'll send a plumber and an electrician right away. I'm sure they're both fixable.

Conversation Three [A = British English]

A: Front desk. How can I help you?

B: This is Mr. Prentice in room 1517. I have a problem.

A: Yes, Mr. Prentice. What seems to be the problem?

B: It's the air conditioning. It's freezing in here.

A: Have you tried shutting it off?

B: Of course. That's why I'm *calling* you.

A: I'm so sorry, Mr. Prentice. Is there anything else we can help you with today?

B: Actually, yes. The coffee maker is making a funny sound.

A: We'll take care of everything. Don't worry.

Conversation Four [B = Korean]

A: Front desk. Marlene speaking. How may I direct your call?

B: This is Ms. Lee in room 608.

A: Excuse me. What room did you say you were in?

B: 608.

A: Certainly. How can I help you?

B: There's a problem with my fridge.

A: Not working?

B: Yes, that's right. Everything's warm. And the fridge door won't close.

A: I'm sorry. I'll have someone look at it right away.

Page 60, Listening Comprehension

Conversation One [A, B = U.S. regional]

A: This thing is such a lemon!

B: What thing?

A: My smart phone. It's not working. They should call it a dumb phone!

Conversation Two

A: My laptop's driving me crazy!

B: Why?

A: It makes this funny sound every time I turn it on.

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Conversation Three

A: It's so hot in here.

B: Well, no wonder. The air conditioner is off.

A: I know. It won't turn on.

Conversation Four [A = Russian]

A: This coffee is still cold.

B: Heat it up in the microwave.

A: I tried. But the microwave door won't close.

B: Again? That thing is a total piece of junk!